

**Forthcoming Programmes  
July –December 2021**

**JULY**

**FIRST AID COURSE**

28, 29, 30 July, 2, 3, 4, 5 & 6 August 2021

Time: 13 00 – 16 15      Fees: Rs12,000 (Special fee for Member Rs10,000)

**AUGUST**

**HUMAN RESOURCE EXECUTIVE PROGRAMME**

4 August – 24 November 2021

Time: 09 00 - 1215      Fees: Rs17,500 (Special fee for Member Rs15,000)

**STOCK CONTROL**

20 August – 22 October 2021

Time: 09 00 – 12 15      Fees: Rs12,000 (Special fee for Member Rs10,000)

**FIRST AID COURSE**

25, 26, 27 30, 31 August & 3, 6 & 7 August 2021

Time: 13 00 – 16 15      Fees: Rs12,000 (Special fee for Member Rs10,000)

**SEPTEMBER**

**WORKERS' RIGHTS ACT after COVID 19**

1 & 2 September 2021

Time: 13 00 – 17 00      Fees: Rs17,000 (Special fee for Member Rs15,000)

**WORKERS' RIGHTS ACT after COVID 19**

8 & 9 September 2021

Time: 13 00 – 17 00      Fees: Rs17,000 (Special fee for Member Rs15,000)

**WORKERS' RIGHTS ACT after COVID 19**

15 & 16 September 2021

Time: 13 00 – 17 00      Fees: Rs17,000 (Special fee for Member Rs15,000)

**BECOMING A BETTER MANAGER**

15, 17 & 22 September 2021

Time: 09 00 – 16 15      Fees: Rs15,000 (Special fee for Member Rs13,000)

**FINANCIAL MANAGEMENT FOR NON-FINANCE MANAGERS**

22, 23, & 24 September 2021

Time: 13 00 – 1700      Fees: Rs14,000 (Special fee for Member Rs12,000)

**OCTOBER**

**INTERVIEWING TECHNIQUES FOR LINE MANAGERS**

4, 6 & 8 October 2021

Time: 13 00 – 16 15      Fees: Rs14,000 (Special fee for Member Rs12,000)

**MANAGEMENT SKILLS DEVELOPMENT PROGRAMME**

14 October – 15 February 2022

Time: 13 00 – 16 15      Fees: Rs17,500 (Special fee for Member Rs15,000)

**DATA PROTECTION IN MAURITIUS**

20 & 21 October 2021

Time: 13 00 – 1700      Fees: Rs14,000 (Special fee for Member Rs12,000)

**CUSTOMER COMMUNICATION AND TELEPHONE TECHNIQUES**

25, 27 & 29 October 2021

Time: 09 00 – 12 15      Fees: Rs15,000 (Special fee for Member Rs13,000)

**STOCK STATISTICS AND DEMAND FORECAST FOR ACCOUNTANTS AND MANAGERS**

29 October, 5, 12 & 19 November 2021

Time: 09 00 – 12 15      Fees: Rs17,000 (Special fee for Member Rs15,000)

## **NOVEMBER**

- ❑ **FIRST AID COURSE**  
10, 11, 12, 15, 16, 17,18 & 19 November 2021  
Time: 13 00 – 16 15      Fees: Rs12,000 (Special fee for Member Rs10,000)
- ❑ **DEVELOPING YOUR SALES AND NEGOTIATIONS SKILLS**  
15, 17, 19 November 2021  
Time: 09 00 – 16 15      Fees: Rs15,000 (Special fee for Member Rs13,000)
- ❑ **DISCIPLINARY SANCTIONS AND SENSITIVE ISSUES IN THE TERMINATION OF EMPLOYMENT CONTRACTS**  
17 & 18 November 2021  
Time: 13 00 – 17 00      Fees: Rs15,000 (Special fee for Member Rs13,000)
- ❑ **REMUNERATION ORDERS IN MAURITIUS**  
24, 25 & 26 November 2021  
Time: 13 00 – 17 00      Fees: Rs17,000 (Special fee for Member Rs15,000)
- ❑ **SECRETS TO ACHIEVE CUSTOMER SERVICE EXCELLENCE**  
23, 25 & 30 November 2021  
Time: 09 00 – 16 15      Fees: Rs15,000 (Special fee for Member Rs13,000)

## **DECEMBER**

- ❑ **INTRODUCTION TO COMPENSATION UNDER THE EMPLOYMENT RIGHTS ACT**  
8, 9 & 10 December 2021  
Time: 13 00 – 17 00      Fees: Rs17,000 (Special fee for Member Rs15,000)

*For more information, please contact:*



BM-MCCI Building, Rue du Savoir, Ebène CyberCity, Ebène  
Tel: 466 3600 Fax: 465 8200

Email: [training@businessmauritius.org](mailto:training@businessmauritius.org) Website: [www.businessmauritius.org](http://www.businessmauritius.org)