

**Forthcoming Programmes  
January – June 2021**

**JANUARY**

- FIRE PREVENTION AND EMERGENCY PREPAREDNESS**  
20 & 22 January 2021  
Time: 13 00 – 16 15      Fees: Rs10,000 (Special fee for Member Rs8,000)
- SECRETS TO ACHIEVE CUSTOMER SERVICE EXCELLENCE**  
25, 27 & 29 January 2021  
Time: 09 00 – 16 15      Fees: Rs15,000 (Special fee for Member Rs13,000)
- ADVANCED MANAGEMENT PROGRAMME**  
26 January – 15 July 2021  
Time: 09 00 – 12 15      Fees: Rs22,000
- STOCK HANDLING AND RECORDING**  
29 January – 2 April 2021  
Time: 09 00 – 12 15      Fees: Rs12,000 (Special fee for Member Rs10,000)
- WORKERS' RIGHTS ACT after COVID 19**  
26 & 27 January 2021  
Time: 09 00 – 12 15      Fees: Rs22,000 (Special fee for Member Rs20,000)

**FEBRUARY**

- DATA PROTECTION IN MAURITIUS**  
3 & 4 February 2021  
Time: 13 00 – 17 00      Fees: Rs14,000 (Special fee for Member Rs12,000)
- LABOUR LAWS AND THEIR APPLICATION: THE EMPLOYMENT RIGHTS ACT  
AND OTHER RELATED ACTS AND RELEVANT CONCEPTS - A LAWYER'S PERSPECTIVE**  
17, 18 & 19 February 2021  
Time: 13 00 – 17 00      Fees: Rs17,000 (Special fee for Member Rs15,000)
- BECOMING A BETTER MANAGER**  
22, 24 & 26 February 2021  
Time: 09 00 – 16 15      Fees: Rs15,000 (Special fee for Member Rs13,000)

**MARCH**

- MANAGEMENT SKILLS DEVELOPMENT PROGRAMME**  
3 March – 21 July 2021  
Time: 13 00 – 16 15      Fees: Rs17,500 (Special fee for Member Rs15,000)
- FINANCIAL MANAGEMENT FOR NON-FINANCE MANAGERS**  
10, 12 & 17 March 2021  
Time: 13 00 – 17 00      Fees: Rs14,000 (Special fee for Member Rs12,000)
- STOCK STATISTICS AND DEMAND FORECAST FOR ACCOUNTANTS AND MANAGERS**  
12, 19, 26 March & 2 April 2021  
Time: 09 00 – 12 15      Fees: Rs17,000 (Special fee for Member Rs15,000)
- WORKERS' RIGHTS ACT after COVID 19**  
17 & 18 March 2021  
Time: 09 00 – 12 15      Fees: Rs22,000 (Special fee for Member Rs20,000)
- HUMAN RESOURCE EXECUTIVE PROGRAMME**  
17 March – 19 May 2021  
Time: 09 00 - 12 15      Fees: Rs17,500 (Special fee for Member Rs15,000)

## APRIL

- INTERVIEWING TECHNIQUES FOR LINE MANAGERS**  
6, 8 & 13 April 2021  
Time: 13 00 – 16 15      Fees: Rs14,000 (Special fee for Member Rs12,000)
  
- REMUNERATION ORDERS IN MAURITIUS**  
20, 21 & 22 April 2021  
Time: 13 00 – 17 00      Fees: Rs17,000 (Special fee for Member Rs15,000)
  
- SECRETS TO ACHIEVE CUSTOMER SERVICE EXCELLENCE**  
19, 21 & 23 April 2021  
Time: 09 00 – 16 15      Fees: Rs15,000 (Special fee for Member Rs13,000)
  
- CUSTOMER COMMUNICATION AND TELEPHONE TECHNIQUES**  
30 April, 3 & 5 May 2021  
Time: 09 00 – 12 15      Fees: Rs15,000 (Special fee for Member Rs13,000)

## MAY

- FIRST AID COURSE**  
10, 11, 12, 13, 14, 17, 18 & 19 May 2021  
Time: 13 00 – 16 15      Fees: Rs12,000 (Special fee for Member Rs10,000)
  
- DEVELOPING YOUR SALES AND NEGOTIATIONS SKILLS**  
18, 20 & 24 May 2021  
Time: 09 00 – 16 15      Fees: Rs15,000 (Special fee for Member Rs13,000)
  
- DISCIPLINARY SANCTIONS AND SENSITIVE ISSUES IN THE TERMINATION OF EMPLOYMENT CONTRACTS**  
26 & 27 May 2021  
Time: 13 00 – 17 00      Fees: Rs15,000 (Special fee for Member Rs13,000)

## JUNE

- INTRODUCTION TO COMPENSATION UNDER THE EMPLOYMENT RIGHTS ACT**  
8, 9 & 10 June 2021  
Time: 13 00 – 17 00      Fees: Rs17,000 (Special fee for Member Rs15,000)
  
- WORKERS' RIGHTS ACT after COVID 19**  
16 & 17 June 2021  
Time: 13 00 – 17 00      Fees: Rs15,000 (Special fee for Member Rs13,000)

*For more information, please contact:*



BM-MCCI Building, Rue du Savoir, Ebène CyberCity, Ebène

Tel: 466 3600 Fax: 465 8200

Email: [training@businessmauritius.org](mailto:training@businessmauritius.org) Website: [www.businessmauritius.org](http://www.businessmauritius.org)